

Rose & Jasmine Promotion 2017

Frequently Asked Questions (FAQs)

Who are eligible for Rose & Jasmine Promotion?

All Wellness Advocates (WA's) from Singapore & Malaysia are eligible for the Rose & Jasmine Promotion whenever they enroll new members.

What kind of enrollments count towards Rose & Jasmine qualification?

New members with enrollment orders of 100PV and above with a 100PV LRP order the following month will count as one (1) "Enrolled New Wellness Advocate" for their upline enroller.

Which months should new members Enroll?

Singapore & Malaysia Rose & Jasmine Promotion Runs from 1 April 2017 until 31 May 2017. New member must sign-up and place their 100PV enrollment orders within the period of 1 April 2017 to 31 May 2017.

Which months should new members place their LRP Orders?

Promotion mechanics state that, in order to qualify, new members must place their 100PV LRP order the following month of their sign-up. To clarify:

- New members' enrollment order in **April 2017** must be followed by a 100PV LRP order by **May 2017**.
- New members' enrollment order in **May 2017** must be followed by a 100PV LRP order by **June 2017**.

Will Reactivations count towards the Promo qualification?

No, Reactivation of existing WA accounts will NOT count for the Promo qualifications.

What if I change the ENROLLER of my newly enrolled downline?

Please hold all the enrollment of your New Members until July 2017. If you happen to change the enroller of your downline during or before this period, the system will NOT count these New Members as part of your qualification for the Rose & Jasmine Promo.

What if I change the SPONSOR of my newly enrolled downline?

Sponsor changes will NOT affect the way the new member is counted for their enroller's qualification for the Rose & Jasmine Promotion.

When will we receive our Rose & Jasmine essential oils?

There is currently no confirmed arrival and delivery dates of the Rose & Jasmine oils that you qualify for. However, at this point, we can confirm that qualified winners will receive a confirmation email in July 2017 to inform them of the oils which they've won and the delivery dates of these prize oils.

What if I'm a Wellness Advocate but my home country account is NOT from Singapore or Malaysia? May I still participate in the Rose & Jasmine Promotion?

While the Rose & Jasmine Promotion is generally offered to WA's from various dōTERRA countries, each country has their own promotion period to offer the promotion. If you are a Wellness Advocate from a market other than Singapore or Malaysia, please contact our Singapore & Malaysia Account Management Team. From here, we will consider and accept each request on a case-to-case basis.

Where can I get a copy of the Rose & Jasmine Promotion Materials?

For a copy of the official Rose & Jasmine Promotion flyer, please see below links for:

- Singapore
<http://media.doterra.com/sg-otg/en/promotions/april-fall-in-love-promotion-detailspage.pdf>
- Malaysia
<http://media.doterra.com/my-otg/en/promotions/april-fall-in-love-promotion-detailspage.pdf>